

Norwich Castle

Information for Group Visitors (Daytime)

April 2008 – March 2009

Group Visits

Groups of 15 or more people can enjoy a daytime visit to the Castle at a discounted admission price. Group visits are offered throughout the year but should be booked as far in advance as possible.

Admission Prices for Groups April 2008 – March 2009

Norwich Castle Group Rate	Castle Ticket: Standard Admission	Price After Group Discount
Adult price	£5.80	£5.25
Students, Unemployed, Retired & Disabled People	£4.95	£4.45
Children (4-16)	£4.25	£3.85
Carers & Group Leader	£0.00	£0.00

Norwich Castle Admission Times

2008 - 2009	Core Times (including Christmas)	School half-term, Easter and summer holidays
Monday - Friday	10am – 4.30pm	10am – 5.30pm
Saturday	10am – 5pm	10am – 5.30pm
Sunday	1pm – 5pm	1pm – 5pm
Closed 23 – 26 December 2008 and 1 January 2009		

Catering for your Group

The Castle has a café offering a selection of teas, coffees, cakes, pastries, filled rolls, baguettes and light lunches. Morning coffee, lunch and cream teas in the afternoon can be arranged for groups wishing to take refreshments together in the café (minimum order 15 people).

A selection of menus is available on request. Alternatively, members of your party can visit our café in their own time, choose their own meal and pay separately.

Groups wishing to bring their own packed lunch can use the picnic room if available.

Continues

If you would like to know more about arranging a group visit to Norwich Castle contact Visitor Services on 01603 493636. Alternatively, leave a message on 01603 495895 or email museums@norfolk.gov.uk and we will call you back.

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Events and Activities

The Castle offers a variety of events linked to the exhibition programme. These may include illustrated talks, guided tours, object handling and demonstrations. Don't forget to ask about any special events happening on the day of your visit when you talk to our Visitor Services Team.

A team of interpreters will be on hand to answer your questions about the Castle, its collections and special exhibitions. You can also join the interpreters on guided tours of the battlements and dungeons (there is an extra charge for these tours).

Young People

Norwich Castle has plenty to interest young people, especially in the basement of the keep where there are models of the Castle, games and interactive displays. Other facilities include baby changing areas, highchairs and children's menus.

The Education Department can offer a range of additional activities to organised school groups e.g. object handling, worksheets and resources. Our Visitor Services Team will be pleased to discuss your requirements.

Visitors with Disabilities

May bring one companion in free. There is a lift from street level in the Castle Gardens (just off Castle Meadow) to the Castle entrance and there are lifts throughout the building. All public galleries, the shop and café are wheelchair accessible. There are accessible toilets, induction loops and wheelchairs available for loan. A video presentation offers an audio-visual introduction to the Castle, battlements and dungeons. Assistance dogs are welcome.

Travel and Parking

Norwich Castle is in the heart of the city centre adjacent to the main bus stops in Castle Meadow. There is no parking on Castle Mound.

A drop off point for coaches is situated on Castle Meadow approximately 200 metres from the Castle entrance. Coach drivers and accompanying couriers receive complimentary admission to the Castle and lunch or afternoon tea.

The nearest paying car park is at Castle Mall shopping centre. Park on floor 13 for the shortest route to the Castle. It is possible to drop off visitors with disabilities outside the Castle entrance and there are a few parking spaces for badge holders. A map of Norwich showing the location of the City's car parks is available on request.

For information on Park and Ride, visit www.passengertransport.norfolk.gov.uk or call 01603 223954. Call *traveline* on 0870 608 2608 for public transport options.

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