

Norwich Castle Museum

Visual Story

Welcome to Norwich Castle Museum!

This is the entrance to Norwich Castle Museum. To reach the Castle, you have to walk over a bridge. The museum opens at 10am and closes at 4.30pm Monday – Saturday (5pm July – September). On Sundays, the museum opens at 1pm. On busy days, you might have to wait in a small queue at the door.



When you arrive

When you arrive at the museum, you'll see the Front Desk. This is where you buy your ticket and you will be given a sticker to wear. Staff will be able to answer your questions, and can tell you about any activities that are happening in the museum that day.



Toilets

An accessible toilet is available next to the museum shop, close to the entrance. The main toilets are situated down a set of stairs from Rotunda, on the right hand side as you enter.



There are additional accessible facilities in the Victorian Toilets. You can find these at the back of our Colman Art Galleries.



Castle Keep

The stairs next to the entrance to the museum will take you up into our medieval Castle Keep. The Keep is a large space and might feel quite dark.

You may notice that some objects are missing from the Keep. This is because we are preparing for major redevelopment works to begin in this space later in 2019.



Unfortunately, due to fire regulations, the balcony floor of the Keep is currently not accessible to wheelchair users.

Our redevelopment plans will ensure that Norwich Castle is the most accessible grade one-listed medieval castle in Europe.

Castle Keep

For the first time in more than 100 years, we can see new architectural features and details now that objects have been removed. These photos show the Castle in the 1890s, and the Castle today.



Rotunda

The Rotunda is the centre of the museum. From here, you can explore lots of the museum's galleries, as well as stop in the Café. The lift in Rotunda will take you up to the Rotunda balcony, and is the accessible route into the Castle Keep.



Natural History Galleries

The Natural History Galleries are full of taxidermy animals in glass cases. You might occasionally hear a roaring sound from our Tiger at the back of this gallery, and the sounds of birds in the Bird Gallery.



Boudica and the Romans Gallery

In this gallery you can learn about Norfolk in the times of Boudica and the Romans. There are life size models of people in this gallery, and some of the spaces are dark to protect the objects on display. There is also a chariot ride interactive, costumes to try on, and a video with sound which you can sit and watch if you like.



Colman Art Galleries

The Colman Art Galleries are full of paintings and statues from the museum's collection. These galleries are often much quieter than other spaces in the museum and might be a good place to come if you would like a break out space. You might hear sounds from videos which play on TV screens and see tables where you can sit and try a puzzle or colour in.



Rotunda Balcony

Upstairs is the Rotunda Balcony. Here you will find the Picnic Room, where you can stop and eat your lunch. There is also an accessible toilet in the Picnic Room. The Lecture Theatre is also on the balcony. Sometimes there are talks, performances and dramas happening in the Lecture Theatre. The balcony is accessible via a lift.



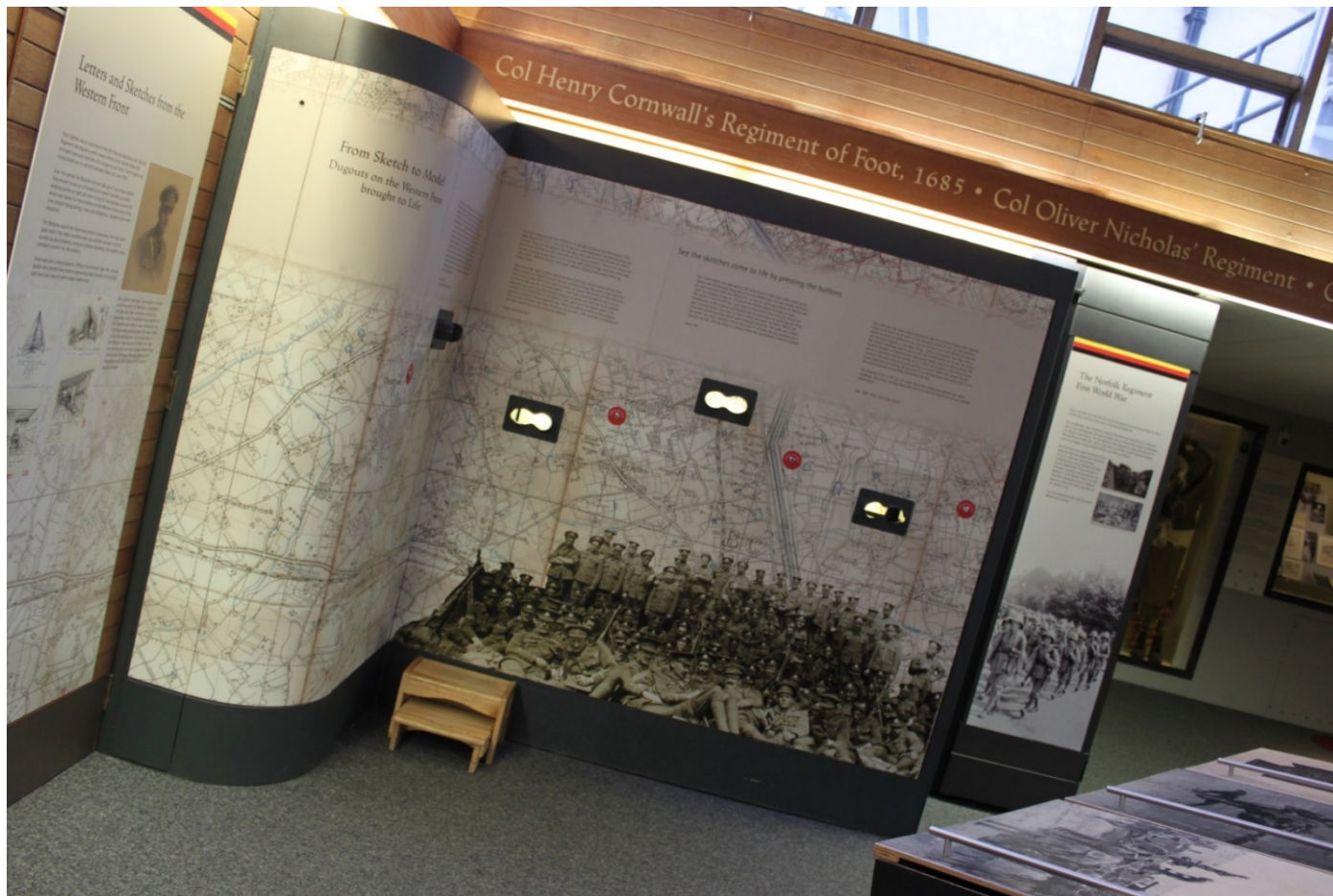
Ancient Egyptians Gallery

In this small gallery on the balcony you can find out about the Ancient Egyptians. The lights will turn on as you walk in. The lights are kept low to protect the very old objects on display. There are two Ancient Egyptian mummies on display in this gallery.



Norfolk Regimental Museum Displays

These displays are all around the Rotunda Balcony. You might hear sounds in this space. The sounds are meant to replicate the sounds of a First World War battlefield.



Anglo-Saxon and Viking Gallery

In this gallery, you can explore Norfolk in the time of the Anglo-Saxons and Vikings. There are costumes to try on if you wish, and a table with colouring pencils and activities to try. You may hear sound from a video playing in this gallery.



Other things you can do

Watch a film about the museum in our cinema room. This film will show you what the Battlements and the Dungeons of the Castle look like.



Take a break in our Café in the Rotunda. The café serves a range of hot and cold snacks and lunches, as well as hot and cold drinks.

